

BlackBerry | **CYLANCE**

EXPLAINING ESSENTIALS TRAINING



TRAINING

EXPLAINING ESSENTIALS

Ignition's Essentials is an interactive training course, including a mixture of lab exercises, demonstrations and informational presentations, influenced by the experiences of the people who use the product on a daily basis. Attend either one or two days training and use this experience to make the most out of your Cylance purchase, saving time and money created by lack of knowledge.

The course is split over two days, with the first being focused on CylancePROTECT followed with a day on CylanceOPTICS, Cylance's EDR extension. On both of these products, our aim is to give confidence in all aspects of management; from installation, initial configuration and ongoing administration. Furthermore, essential skills such as troubleshooting common issues, support contacts and insights into what to expect next from Cylance is all covered.

The best way to gain knowledge is to 'do', rather than see or hear. Using this theory, the training includes detailed lab exercises using our own hosted virtual machines, meaning hands-on experience is gained with only a laptop as a prerequisite. Lab exercises include testing installation options, policy creation, threat analysis and more

DAY 1 – CYLANCEPROTECT ONLY

SOLUTION OVERVIEW

- ➔ The Company
- ➔ Machine Learning
- ➔ The Cylance Platform

ADMINISTRATION

- ➔ Device Management
- ➔ Updating
- ➔ Threat Analysis

CONFIGURATION

- ➔ Installation
- ➔ Zones & Policy
- ➔ Architecture

TROUBLESHOOTING

- ➔ Troubleshooting
- ➔ Support & Contacts
- ➔ Roadmap Insights

DAY 2 – CYLANCEOPTICS ONLY

SOLUTION OVERVIEW

- ➔ The Cylance Platform Recap

CONFIGURATION

- ➔ Installation
- ➔ Package Deployment Feature
- ➔ Detection Rule Sets Best Practices

ADMINISTRATION

- ➔ Detection Result Analysis
- ➔ Updating Optics
- ➔ InstaQuery
- ➔ Dashboard Pivoting – Protect Optics